





## **Dr. Mohammad Abdul Hamid**

Group President

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Dr. Hamid was a career civil servant belonging to BCS (administration) cadre having 33+ years' experiences with various Ministries of the government including Ministry of Home, Industries, Textiles and Finance.

He has completed MSc Degree in Development Finance from the University of Birmingham in the United Kingdom and doctoral degree (PhD) in Business Administration in Finance from the Washington International University, United States of America with specialization in Bangladesh Capital Market. Besides, Dr. Hamid had been to 33 countries in the Asia, Europe, Africa, America and Pacific for professional training and study visits.

Dr. Hamid Possesses strong interpersonal relation and good rapport with high ranking government officials. Attractive presentation skills and power to convince others is an added advantage. His specialty includes policy formulation and implementation, local government finance, public finance, privatization, capital market reforms, budget, expenditure control and organizational reforms, etc.

Dr. Hamid has joined multibrand in November 2017 as Group President to lead and guide the team with his very titanic knowledge and experiences at home and abroad.



## Zahid Karim Chowdhury

Chairman

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Mr. Zahid Karim Chowdhury is a rising entrepreneur and the Chairman of the multibrand GROUP. He completed his MSS degree under the Jagannath University of Dhaka and obtained prestigious AOTS (Association for Overseas Technical Scholarship) scholarship from Japan on Production Management. Moreover, he is a member of Bangladesh AOTS Alumni Society (BAAS). He started his career with a South Korean Business House in the capacity of a General Manager and worked there for 12 years up to March 2009.

In the year 2010, Mr. Zahid, along with his brothers, established multibrand WORKSHOP Ltd., with a view to provide hassle-free repair and maintenance solution for all kinds of vehicles through a sustained focus on quality and customer services. Over the last ten years, after many late nights and hard work, he developed multibrand as a leading motor vehicle workshop and expert in auto repair and maintenance technology with a team of friendly, helpful and upbeat people. He, together with his brothers, is in the shop every day helping customers to stay comfortable on the roads with their favorite vehicles.


multibrand INFOTECH Limited, multi NEWS24, multibrand AUTOPARTS, multibrand MITSUBISHI AUTO, multi TRADE and multibrand ENERGY Bangladesh Limited are the 6 (six) other companies of the multibrand GROUP established by Mr. Zahid & brothers. Mr. Zahid Karim Chowdhury dreams very big. Works relentlessly to bring his dreams into reality.



## **Engnr. Md. Ismail Karim Chowdhury**

Managing Director

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Engineer Mr. Md. Ismail Karim Chowdhury is the Managing Director of the multibrand GROUP. He has many enviable success stories in Automobile Engineering that brought exceptional fame and reputation for the multibrand GROUP. With his presence, we have the courage to say "multibrand can, which others can't." Basically an Electric and Communication Engineer, Mr. Chowdhury has got keen interest in automobile engineering.

He obtained top graded professional training from world class vehicle manufacturers in Europe, USA, Canada and Japan major brands covering BMW, Land Rover, Mercedes Benz, Jaguar, Audi, Volkswagen, Chrysler and Lexus, etc. The dream which persuaded him to get involved with motor vehicle sector is ensuring an environment where the people needn't roaming around with uncertainty for fixing their vehicles related problems.

This gives multibrand the confidence to offer unparalleled services to its customers. Any new development in any part of the world related to automobile Industries, Mr. Chowdhury just rush to grab it. In pursuance of updated knowledge, information and technology, he undertakes frequent travels across the continents - be it America or Europe or the Asia-Pacific. Be it hybrid or electric or even driver-less motor car, he knows how to fix it all. Sometimes, we wonder whether he loves the vehicles more than its owners.





**Masud Karim Chowdhury**

Executive Director

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On your arrival into the front office of **multibrand**, you will be welcomed by Mr. Masud Karim Chowdhury, the handsome young person with bearded smiling face. Mr. Masud is the Executive Director of multibrand. He is an MBA in Marketing. Nobody knows the art of modern marketing, strategy and sophistication better than Mr. Masud knows.

Amongst other responsibilities, Mr. Masud is heading the Customer Care Department. He will do his best to satisfy our valued customers.

## Who We Are:

We are a smart group of professionals serving people for a better tomorrow. Better for us, our customers, team-members, friends, colleagues and other stakeholders in respect of healthy living, hassle-free moving, and digital life.

## Our Motto:

**Serving People....** is our motto. We help to keep your vehicles moving smoothly on the roads. We provide the best possible solutions with services and genuine spares for all problems of your vehicles irrespective of brands and models. Also we are working for **digital Bangladesh** as envisaged by our honorable Prime Minister through multibrand infotech. We always start our run to touch the finishing line and never give up without success. We work only to see your smiling faces.

## Our Vision:

We have a simple dream. We kept it simple as we believe that simple is beautiful. **Our dream** is to be the market leader in the service sector of the country.

## What We Do:

### Service & Support Features :

- ✓ Vehicle Maintenance General, Periodic, and extra ordinary (Long drive safety Inspection)
- ✓ Engine Overhauling & Engine Replace  
Gearbox Replace
- ✓ Suspension (Mechanical, Electrical, Hydraulic and Pneumatic) System Maintenance, Diagnosis and Necessary repair including Overhauling
- ✓ Steering (Mechanical, Hydraulic and Electromechanical / EMPS) System Maintenance, Diagnosis and Necessary repair
- ✓ Transmission / Gearbox (Manual, Automatic, CVT and Hyper CVT) Overhauling  
System related necessary work
- ✓ ATF replace by Auto ATF changer



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- ☑ Transmission / Gearbox (Manual, Automatic, CVT and Hyper CVT) Overhauling System related necessary work
- ☑ ATF replace by Auto ATF changer
- ☑ Auto Air Conditioner and Air Conditioner System Maintenance, Diagnosis and Necessary repair including Overhauling Electrical System related all necessary work
- ☑ Hybrid and Electronic Vehicle Maintenance, Diagnosis and Necessary repair
- ☑ Key Programming and Immobilizer Reset
- ☑ Online Programming for all Brand and all types of Module
- ☑ Computerized Wheel Alignment & Computerized Wheel Balancing
- ☑ Chassis Alignment as per Manufacturer Data
- ☑ Head light Aim alignment
- ☑ Spare Parts (Genuine) Supplier for all Brand
- ☑ Computerize Engine Analysis with emission test
- ☑ Water Wash by High Pressure Gun with hydraulic Lifting lift
- ☑ Body Repair with (Denting) related necessary work
- ☑ Painting by Automatic paint booth (Dust, Temperature and Time controlled)
- ☑ Computerize Color Bank (for Color Mixing as per color code by manufacturer)
- ☑ Interior & Exterior Polish by Machine
- ☑ Body Care (Interior & Exterior) decoration and Maintenance work.
- ☑ Injector Diagnosis and service by Injector Tester (Gasoline and Diesel)
- ☑ PPI (Pre-Purchase Inspections) perform by computer and test Drive etc.

### **Our Mission:**

We truly accept the doctrine that there is no end to perfection. Therefore, multi-brand GROUP is and will increase its endeavors to satisfy their customers in the best possible ways. We would like to be very competitive in respect of price and quality to see happy faces of our valued customers.

We would like to bring good returns for our investment to refinance our existing business and finance for growth and development in service sectors having public utility and demand.

We would love to work as a team to maintain a fair, friendly, healthy and creative working environment with special attention to diversity, positive attitude and ideas for change.

## Our Success Story:

In 2010, multibrand started its journey with very few number of workers and small capital with a view to provide hassle-free driving pleasure to our esteemed customer through quality services at competitive price. Now, within a span of only seven years, multibrand has become a brand name and sector leader competing with top automobile workshops of the country. Number of working-team members increased from 7 to 300. Number of vehicles handled per day is almost 100. Customers' category diversified and now includes famous and renowned corporate business houses of the country.

**Workplace Motivation** practiced in **multibrand** is mentioned as a good model for teaching Human Resource Management in public and private Universities of Bangladesh. In the book **Understanding Human Resource Management: Cases from Bangladesh** written by Dr. Mohammad Abu Yusuf and three others and published from Somoy Prokashon, **multibrand's** performance has been discussed as a success story in respect of workers motivation. Thanks to the writers, we feel really encouraged.



## Our Prospect:

We are a small group of people thinking and dreaming big. We hope to climb up to the top position of the country in service sector. Honesty, integrity, commitment and dedication is our asset. Customers' satisfaction is our pleasure. Perfection is our ultimate goal.

With uninterrupted growth and development in the economic indices of the country, service sector has expanded at a rhythmic pace in recent years. Demand for various services has been increased significantly and will continue to grow further. Most of the customers, now a days, are looking for **quality, value for money and cost effectiveness**. **multibrand's** business motto and customers' choice have merged together in the same point. Therefore, we strongly believe that we have a good future and brighter tomorrow.



## **"HELLO, We are multibrand INFOTECH!"**

multibrand INFOTECH is a Total Solution providing company with the primary goal to serve as a strategic partner for our clients by providing State of the Art ICT Support. We seek to deliver the high quality performance that our clients expect and the positive experience that our customers deserve.

With domain expertise and Multi-dimensional experience in ICT industry, multibrand INFOTECH consistently exceeds its local and international client's expectations about quality and efficiency in ICT.



### **What makes us Different?**

We always thrive to succeed customer's satisfaction. With our dedicated and experienced team, we are able to provide the best solution to automate our clients business.

Our Mission is to build long term relationship with our customers and to provide exceptional customer services by pursuing business through innovation and advanced technology.

### **SOFTWARE DEVELOPMENT**

Our team is consisting of Professional Software Analyst, Experienced Programmer, Trainer, Implementer and Project Manager who work together to transmute customers wish list into a customized cost effective and enriched software that accomplish the clients business need along with 24/7 after sale support and Maintenance.

### **WEBSITE & APPLICATION**

We have expertise in web design, development as well as web administration. Our goal is to offer our client a dynamic, gorgeous web design and development service that complements their business goal.

## MOBILE APPLICATION

Mobile Applications are the future of information technology and our company holds the pioneer position for the Mobile Application Development in the country. Our training and experience allow us to develop most sophisticated and secured apps according to our customers' requirements.



## WEBSITE & APPLICATION

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## NETWORKING SOLUTION

We delivery most operative networking solution from small to large office so that our client can effectively share their valuable resources for business need.

## SECURITY SURVILLANCE SYSTEM

The World of Security Surveillance systems are developing rapidly and we always offer the almost up-to-date surveillance structure to our customers. We provide al types of system including CCTV Camera, IP Camera and Time Attendance etc.



multibrand MITSUBISHI Auto Parts is the trailblazer in the market for importing spare parts and accessories of the prestigious motor vehicle brand MITSUBISHI. Considering the increasing number of MITSUBISHI motor vehicles on the roads, multibrand GROUP established this company in 2017 to import genuine MITSUBISHI spare parts and accessories from genuine and authenticated sources around the world.

According to our customers' opinion, apart from the vehicle importer, no other company is supporting them with genuine spares as and when required. They have to wait for long and pay high prices for keeping their vehicles moving on the roads. They badly needed a second source for the genuine MITSUBISHI parts and accessories. As the motto of the multibrand GROUP is to serve the people in the best possible way, multibrand MITSUBISHI Auto Parts came up to provide their customers genuine MITSUBISHI motor parts and services at a reasonable and competitive price to see them happy and smiling.



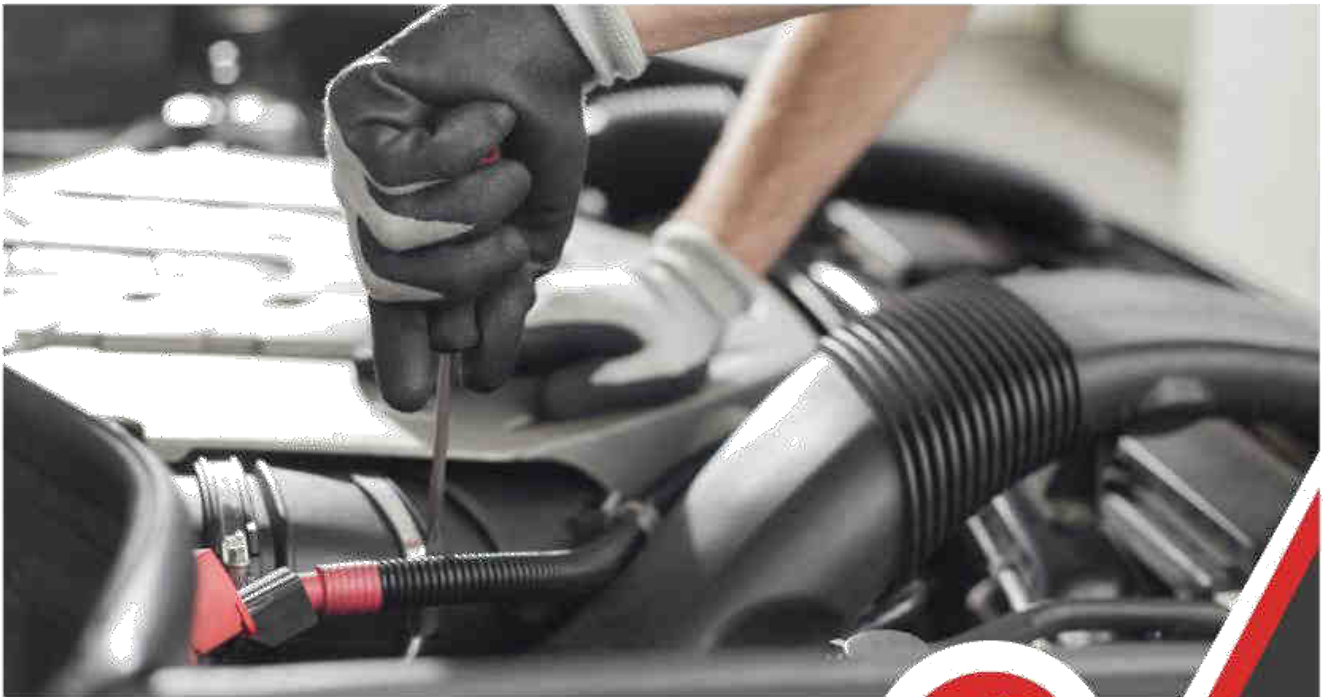
We are a registered MITSUBISHI spare and accessories importer having our sales centre at Banglamotor, Dhaka. We import genuine MITSUBISHI spares from authenticated sources of Japan, Singapore and Thailand and other European and middle-east countries.

**Be happy with genuine MITSUBISHI !!**



Established in 2012, multibrand AUTOPARTS has grown as one of the leaders in the automobile spare parts industry in Bangladesh. During this tenure, it has already become the synonym for excellent brand value and industry leading importer and provider of Genuine Auto Parts, exclusively for the Vehicle brand NISSAN.

We offer a wide range of car parts and accessories at competitive price together with efficient, timely and reliable services. We strive to create a delightful experience for our customers in every single business transaction with the help of a team of expended professionals who are extremely passionate about what we do. We embrace a divers and vibrant team of employees through an inclusive environment to maximize our potential and customers comfort.



We are registered importer of NISSAN Genuine Auto Parts having our shop at Banglamotor, Dhaka. We directly import parts from JAPAN, DUBAI, SINGAPORE, and THAILAND and on demand from many other countries around the world.



multibrand WORKSHOP Ltd. was founded in 2010 with a view to providing reliable repair and maintenance services for all types of vehicles at a competitive price. We have the proper blend of unparalleled expertise and state-of-the art machineries to solve almost any kind of vehicle related problem. Engr. Md. Ismail Karim Chowdhury, considered one of the best automobile engineers in the industry, is overseeing our core operational team. This dedicated team has a good number of case studies of solving some rare and critical vehicle related problems. We love to create some more success stories as we love to see our customer travelling on the street comfortably with his trouble-free vehicle.



## Aim:

Our aim is to provide a constant high quality service and wherever possible exceed our customers' expectations.

## Vision:

The dream we cherish

To be the market leader in the field of automobile engineering industry of Bangladesh and to solve all kinds of vehicle related problems under

## Mission:

**The business we are in**

The principal mission of multibrand is to ensure people's disruption free mobility on the street by providing reliable and hassle-free automobile services.

Other missions of the Company include:

- Providing the best collision repair experience in Bangladesh.
- Repairing all brands of vehicles with warranties.
- Repairing vehicles to the original manufacturer's standards and specifications.

## What Do We Do?

We offer a full range of services including:

- ▣ Alignments
- ▣ Smog Inspections
- ▣ Tires
- ▣ Air conditioning
- ▣ Electrical solutions
- ▣ Complex automotive repairs
- ▣ Routine Maintenance
- ▣ Full engine transmission repairs and replacements
- ▣ Dealership level automotive services on major brands and much more.

We plan to provide you:

- ▣ 3 years and/or 36,000 Miles Warranty of our services
- ▣ Auto repair and maintenance more convenient.
- ▣ Flexible Shop Hours
- ▣ Complimentary Shuttle Service
- ▣ Night Drop off Service
- ▣ Online Appointment Request Form
- ▣ Faster check-in and check-out
- ▣ Affordable and economy repair bills for your comfort and satisfaction
- ▣ Treat customers like we want to be treated by them

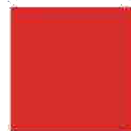
## Accomplishments

Over the past seven years, we have had an excellent growth rate due to our reliability, customer-friendly environment, the latest models of equipment, and above all, a bunch of educated, trained, dedicated and committed team of engineers and technicians to fulfill aspirations of our valued customers. By now, we are major role-player and stakeholder in the motor vehicle maintenance and repairing industry of the country.

## Why You Should Choose Us

We are different from our competitors in the market as:

- We get the job done right at the first time
- We make auto repair and maintenance hassle-free for you
- We emphasize preventive maintenance to give you greater peace of mind with your car
- We are a more friendly, helpful and professional group of people that care about your car and you



## Reasons To Service At multibrand Workshop Ltd

- Trained and experienced technical staff
- Ample technical knowledge to repair any vehicle related problems
- Specialized All brand diagnostic equipment's
- Latest technical updates from hybrid & Electric
- Comprehensive training for our technical staff to ensure up to date technology improvements.

## General Services

At Multibrand, our ultimate goal is to provide hassle free & best quality service for our customers. This is fulfilled through our greatest assets; our skilled human resources base. All our staff members are provided with continuous training programs both locally and overseas to upgrade their knowledge and skills; as well as to keep pace with the latest technical advancements. To ensure that your precious Multibrand is returned to you in sublime condition; our expert team of technicians only use specially designed precision tools for servicing, fault diagnosis and maintenance.

With a team of highly trained professionals on par with latest technology; your precious vehicle is in safest hands of the automobile industry in Bangladesh. At multibrand; we deliver following services which bring a priceless peace of mind to you.





## General Repairs

**Making your Car as good as new – every single time.**

Protective the piece of all our vehicles is of prime prominence to us. That is why Multibrand provides comprehensive services to maintain the life of your automobile, regardless of the amount of wear and tear. Using state-of-the-art equipment and the latest technology that has been authorized by Multibrand workshop Ltd, every vehicle undergoes thorough diagnosis to spot and rectify faults to retain its original condition.

Our staff forms the core of all our maintenance services, conducting every operation with precision and timing. Extensively trained and qualified both locally and internationally in facilities such as the Multibrand Motor Corporation in Japan as well as the automobile industry's premier training centre in Bahrain, our technicians know what's best for your vehicle every time you consult us.



**The general services we offer under one roof are:**

- Running repairs
- Engine tune-ups
- Unit repairs (engine, transmission units, starter motors, alternators etc.)
- Suspension repairs
- Tire replacement and wheel alignment services
- High-tech electronic and electronic diagnostic services
- High-tech electronic and electronic diagnostic services
- Key programming services
- A/C maintenance and repairs
- Calibration of ECU (Electronic Control Unit)
- 4×4 accessories installation
- All hybrid services & Electric (repair/maintenance/technical advisory services )

## Inspections

**Is your Multibrand genuine? Get it certified by the experts!**

If you take the service from Multibrand workshop second-hand or suspect any parts of your vehicle to be less than genuine, our experts can help you determine its authenticity. With cutting-edge detection technologies and seasoned expertise, our staff shall perform a complete examination of your vehicle to ascertain its true origin.

We conduct inspections for both registered and unregistered vehicles, providing detailed reports on the bona fide nature of the vehicle under your possession. All generated reports are designed to feature optimum security, in order to prevent tampering of any information.



## Body And Paint Center

Providing care and maintenance to your vehicle, all of which are of superior standards. The Multibrand workshop Body and Paint section caters to all your vehicle's requirements under one roof. We house separate specialist staff for engine and body repairs, thereby providing expert attention to every nook and corner of each vehicle.

Adhering to strict standards from the Multibrand workshop, every vehicle that is serviced by our Body and Paint Center is also entitled to the warranty of 100% genuine spare. Repairs and paint works be them light, moderate or heavy are performed on schedule, ranging anywhere between 2 hours minimum and 2 weeks maximum.

## Accident Repairs

Recover your vehicle and get it back to its original condition! You never know when disaster strikes. But when it does, we can assure you peace of mind with speedy accident repairs to get your vehicle back on the road in no time. With specialist staff for engine and body maintenance along with the assurance of 100% genuine spare parts, Multibrand can help recover your vehicle after a collision in a fast, efficient and professional manner.

Our accident services also comprise of breakdown and towing that's available round-the-clock. If you are stranded due to an accident, we are only a phone call away to assist you!

Multibrand workshop's technicians are highly trained and certified to perform whatever work you may need on your vehicle including:

- General Automotive Repair
- Preventative Car Maintenance
- Air Conditioning and Heater Service
- Cooling System and Radiator Repair
- Synthetic Motor Oil Replacement
- Oil Filter Replacement
- Brake Repair
- Engine Diagnostic
- Tune-Up
- Belts, Hoses, Fluids
- Air Filters
- Alternators
- Batteries
- Headlights
- Starters
- Transmission Services
- Struts
- All Fluid Level Checks & Corrections
- Auto Body Repair
- Restoration Services

Our customers are used to us handling all services for all makes and models, foreign and domestic. We've established a relationship with our customers where trust is the most important thing. We go above and beyond to earn and keep your trust in our maintenance and repair services. Come to us first so you can get the right repairs performed on your vehicle. Our goal is to save you time, money, and stress by making sure always receive the correct diagnosis. When you come to our workshop, we put your vehicle on an appropriate service plan. This is the beginning of your vehicle's peak performance. Multibrand workshop takes your vehicle's performance to heart, and that's why we plan for your vehicle extended road-life and exceptional road performance.



### **3 Years / 30,000 Miles—Whichever Comes Last Warranty!**

We are establishing relationships with our customers. We take the time to find out all of your vehicle's finer details, including its age, driving habits, motor oil usage, and manufacturer's recommendations. You can trust our diagnoses and our auto repair services because we know what's best for your vehicle.

We never suggest unnecessary repairs or products that your vehicle doesn't need. Our services are all about your bottom line, not ours. We protect your vehicle's engine with preventative maintenance plans and protect your wallet with affordable services. Our customers can trust that if it's coming from us, it's going to enhance every driving experience and extend your vehicle's road-life. Multibrand workshop ltd understands that you didn't purchase your vehicle to spend all of your time and money in our workshop.

### **Complete General Services & Repairs You Can Trust**

In a perfect world, vehicles would never need general services and they would last forever. However, the world is not perfect and your vehicle needs the certified technicians at multibrand workshop ltd. to keep you on the road. Your vehicle will perform stronger and last longer with our special care and attention, but they don't have to be expensive and time-consuming. Our highly-qualified technicians start you in the right direction with a unique service plan. We consider your vehicle's specific uses and purposes because we believe in comprehensive repairs and services.

Come to us first before you receive any expensive repairs. Our service expertise will save you time, money, and stress. Get your repairs done right the first time. We handle everything from routine oil changes to complex engine repairs. Our preventative maintenance services include tune-ups, lube services, engine diagnostics, and more. Let us handle every aspect of your vehicle—oil changes, tire repairs, brake repairs, suspension service, check engine light, and much more.

### **Schedule Your General Service Today!**

The multibrand workshop's team is here to keep you on the road and safe. From the moment you enter our warm and friendly workshop, you'll feel right at home. We strive to make your General service experience quick, hassle-free and convenient. Sit back, relax and enjoy a cup of coffee or two. We'll be busy making sure your vehicle is road-ready while you catch up on some daytime TV, or whatever you like. Get your service experience started right now by scheduling an appointment. Give us a call today at +8801701-224444. One of our friendly staff members will pencil you in and get the garage ready for your arrival. Save some time by using our convenient online scheduling system. Pick a day and time that works best for you!

**After hour service is always available!**



### The Multibrand workshop Code of Ethics

- We will strive to produce nothing but first-class Technician. .
- We will take advantage of every opportunity to increase my knowledge/skills concerning the work we are doing. We will dedicate ourself to lifelong learning.
- We will use only those materials that are proven to be safe and recommended by the manufacturer.
- We will recommend to an owner only that work on the vehicle which I believe to be necessary.
- We will treat an owner's vehicle as I would my own.
- We will attempt to correct any honest mistake made by another technician, without damaging the reputation of that person or their business.
- We will conduct myself so as to maintain and increase the public respect for all certified technicians.
- We will practice Service Integrity, which means that to the best of our ability We will always work for the best interest of the owner, our employer and ourself

### The Brake Repair Experts—Multibrand Workshop

#### **“Noisy Brakes?—Come to multibrand For a Brake Check”**

No matter how healthy your engine is, your car's performance is stopped in its tracks by faulty brakes. You and your passengers are only as safe as your brakes are effective. The most important safety component on your vehicle is its braking system. Let our experts keep you safe on the road. Your brakes should keep you stopping on a dime, and safely slowing down at stop-lights and stop signs.

Pay attention to the warning signs and get your braking system the proper attention. Typically, the earliest warning sign is a high-pitched squeal when you apply the brakes. Your brake pads are designed to make noise when they get too low. As soon as you notice this squeal, is the best time to bring your brakes to our experts. Our quality brake check service will let you know your braking system's true condition. We can also give you the best brake service solution, and you can make an informed decision.

## For Safer Road Trips—Get Your Brakes Checked Out!

Many times brake repair needs can go unnoticed. When windows are rolled up and car stereos are played with the volume on high, it's very hard to hear audible signs. If you continue to drive without seeking professional attention, your brakes will wear all the way through the pads to the metal rotors. This metal-on-metal grinding is an emergency. If you are experiencing this type of friction between metal components, you should cease driving your vehicle. Bring your vehicle straight to multibrand workshop or have your vehicle towed to us if necessary. Preventing further damage to your braking system will be more cost-effective in the long run.

## Schedule Your Brake Repair Service Today!

Make road travel a lot safer with a quality brake service from multibrand workshop ltd. The braking system is the most important safety component. Our experts will end any and all abnormal behavior from your brakes. If they're making too much noise, vibrating when applied, have a soft or hard pedal, we're the repair facility to fix it for good. Don't take any more chances with your brake service. Let a team that you can trust handle your most important safety feature. Give us a call today at +8801701-224444 to schedule your next brake service appointment. Save time by using our convenient scheduling system right now. Just pick a day and time that works for you and we'll meet you here. Next time you're in the area, feel free to stop on by. We gladly accept our walk-ins!

### Auto Care Tips & Recommendations

General maintenance is the number one way to ensure your car's longevity and dependability. Here are a few tips and recommendations that we at Multibrand workshop feel are important in the life of any vehicle

#### ✓ Every 3 months, or every 3,000 miles

- ✎ Oil Change
- ✎ Safety Inspection

#### ✓ Every 6 months, or every 6,000 miles

- ✎ Tire Rotation

#### ✓ Every 3 months, or every 3,000 miles

- ✎ Air Conditioning Service
- ✎ Wheel Alignment

#### ✓ Every 2 years or every 30,000 miles

- ✎ Brake System Flush
- ✎ Cooling System Flush
- ✎ Fuel System Service
- ✎ Power Steering
- ✎ Transmission Fluid Flush

#### ✓ Every 6 years or every 90,000 Miles

- ✎ Follow the manufacturer's recommendations for 30,000 miles.

## Steering Suspension Repair in multibrand workshop ltd.

### “Enhance Your Vehicle’s Comfort--Multibrand workshop”

Safety and comfort are the most important conditions of your road travel! Engine performance usually comes second to these basic expectations. How can you improve your vehicle’s overall performance while improving safety and comfort? The best place to start is your steering and suspension systems’ services at Multibrand workshop. Getting the most out of your vehicle’s drive ability and precision manufacturing means we know how your steering and suspension were intending to perform. You can trust our qualified technicians to meet those standards every time. Preventative maintenance and complete steering suspension repair services are vital for optimal performance. The level of comfort or discomfort you experience on the road can be attributed to the condition of your vehicle’s suspension. You encounter a variety of rough and smooth terrains in your daily travels that include potholes and curbs. Multibrand workshop in has a team of technicians dedicated to protecting your vehicle and its components.



### Quality Steering & Suspension Repairs—Cars, & SUVs

We handle both types of steering systems—standard mechanical and rack & pinion—to make sure your vehicle is always handling at peak performance. Normal wear-and-tear can have a serious impact on your vehicle’s condition. That’s why we provide repairs and services that eliminate potential dangers and discomfort. Your suspension should be keeping your vehicle firmly connected to the road and cause smooth travel over bumps in the road. Appropriate shock and strut assembly and installment will leave your vehicle’s cabin unaffected by adverse road conditions. Cars & SUVs have different expectations out of their suspension’s performance. Depending on your vehicle’s purposes, it will have different requirements for its suspension. Multibrand workshop’s experts make sure you have the right types of springs and shock absorbers installed. Vehicle stability, comfort, and control are the most important enhancements when you receive suspension repairs from Multibrand workshop.

### Schedule Your Steering & Suspension Repair Service!

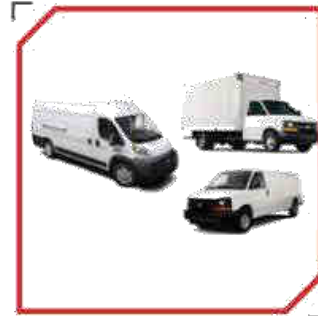
Come to Multibrand workshop’s team to restore your vehicle’s comfort and driveability. If your vehicle’s suspension has been compromised, we can make sure it returns to its original condition. That’s the goal of all owners, to feel like they’re behind the wheel of the vehicle they purchased. Faulty steering and suspension are two of the most obvious signs that your vehicle is not meeting your expectations, and the expectations of the manufacturers. Give us a call today at +8801701-224444 to schedule your steering and suspension repairs. Save time by using our convenient scheduling system. Next time you’re in the area, feel free to stop on by. We gladly accept all of our walk-ins!



## Fleet & RV Maintenance Services

### Fleet Maintenance

- Special service hours to minimize vehicle downtime
- Discounted preventive maintenance pricing
- Discounted repair service with payment plans available



### RV Maintenance

- RV maintenance repair
- Winterization and annual maintenance
- Brakes, steering, suspension, tires
- Generator service
- Vehicle and rooftop air conditioner service



## Check Engine Light Service in multibrand workshop ltd

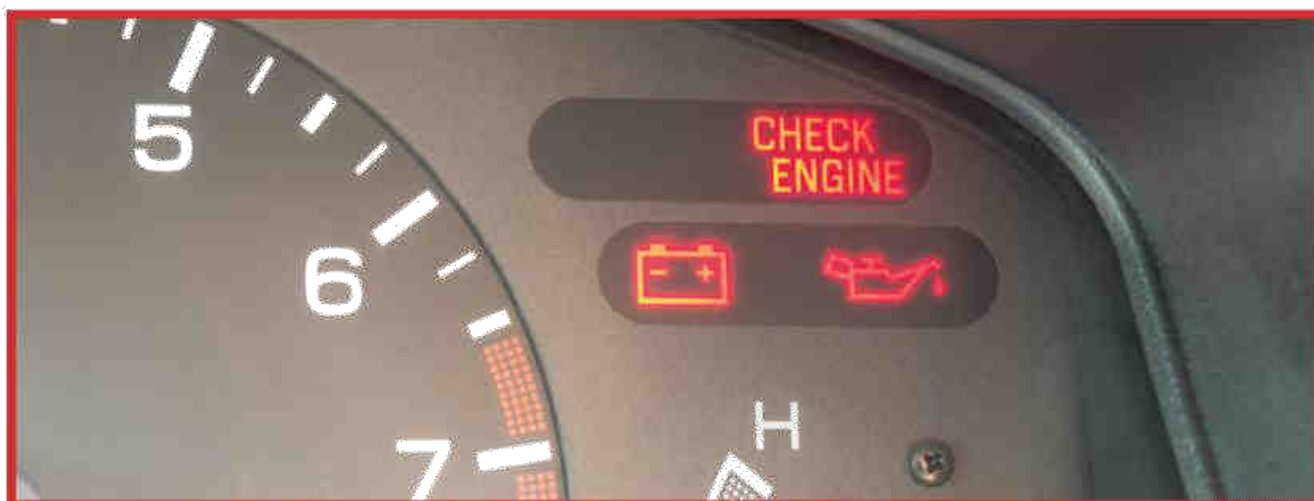
**“Find Out Why the Light Came On!--Multibrand workshop”**

### Quality Check Engine Light Repairs—Our Experts Fix It All!

Your vehicle's check engine light is your early alert that something is happening under the hood. This is not the time to panic, but your check engine light should definitely not be ignored. The problem could be anything from a loose gas cap to a transmission issue. Sometimes there can be two issues, and fixing one reveals the other. Owners should never be alarmed by the check engine light. It's actually a time to count your blessings and be proactive. Even if you're an amateur mechanic or a do-it-yourselfer, you should not make an educated guess about what's wrong.



Our team will handle your check engine light service quickly and accurately. Many owners will delay their check engine light diagnosis because they believe it's not serious. They often come without any other visible or audible warning signs. This can be misleading to drivers, causing them to think they have more time to bring us their vehicle than they actually do. While your check engine light is a solid light, you have a standard early alert. We like to consider this your "grace period," but this will turn into an emergency before you know it. When your check engine light starts flashing, you have an emergency on your hands. Your car is actually about to break down. You will either be towed to our facility or you will immediately drive to us.



### Accurate Engine Diagnostic Services

Multibrand workshop uses state-of-the-art engine diagnostic equipment to make sure you receive the right repair solution. Check engine light services can be like a mystery. You need an expert to solve your "what did it?" We do it with the industry's most advanced tools and technologies. Delaying your check engine light repairs can cause extensive damages to your engine components. Avoid costly repairs and parts replacements. Our experts just need you to bring your vehicle to our facility. You can trust us to give you the answers you're seeking. We'll get you back to worry-free driving in no time.

### Schedule Your Check Engine Light Repairs Today!

There's no time like the present, and no place like Multibrand workshop, to get your check engine light repairs. This is only a warning of trouble to come and we can handle it before it ever affects your vehicle. It's annoying having that check engine light staring at you while you drive. Let us get rid of it today so you stop wondering. Give us a call today at +8801701-224444 to schedule your check engine light repairs. You can save time by scheduling right now using our convenient scheduling system. Just pick a day and time that works for you, but don't wait too long. Time is of the essence! Next time you're in the area, feel free to stop on by so we can have a look and use our excellent diagnostic equipment. We gladly accept all walk-ins!

Please look through the rest of this page to get a better understanding about how we have made our auto repair shop better for you. Then, give us a try. I promise you'll be happy to find us!

- ✦ We do all type of automobile repair works including Engine Overhauling, Brake system overhauling, Suspension system overhauling, Fuel system, Gear Box / Auto Transmission work, computerized wheel alignment & balancing, ATF Change by machine, A/C work, Engine general service, engine tune-up, vehicle wash, polish and others works.
- ✦ We have a separate body shop unit for ensuring vehicle's quick recovery from accident related dent.
- ✦ We are proud of our human resources. Our engineers not only have the good academic records but also have considerable trainings from USA, UK, Japan, Malaysia, and Bahrain on almost all major brands. In the industry, we supposed to have the best pool of talent ensuring right service to our.
- ✦ We don't inflate the vehicle's problem for just because of financial benefit. We are transparent and let customers know what the problem is and what the possible approaches to solve this are.
- ✦ We have two separate units amounting total space 40,000 sqft. It enhances the response time and customers need not wait long time to have their repaired vehicles.
- ✦ Versatile dent-paint facilities thorough ultra-modern paint both that can accommodate a good number of cars at a time for repair and paints.
- ✦ We have a very good sourcing of parts be it from Bangladesh or abroad; be it genuine or reconditioned.
- ✦ We don't forget our customers just after sales. We are good listeners always, even after deal.
- ✦ Customer brings customer. We are concern to make a customer utmost satisfied. We believe that- "A satisfied customer plays a role of portable advertisement" which is our main strength. Our business policy is to maintain the buyer requirements, in every aspect, close monitoring, final inspection, supervising the overall service processes.
- ✦ We have the state-of-art machines and equipment providing hassle free hi-tech solution to protect the loving vehicles from heavy hammering procedures. For addressing rapidly any sort of problem, multibrand has world renowned Auto logic scanner and can provide intelligent sound solution.



## Helpful Question & Answers To Keep You In The Know

### **Do you offer a warranty?**

Yes! We offer a two-year warranty from date of service, and six months warranty for spare parts including parts and labor. Warranty for Spare parts applicable only for Genuine parts.

### **Do you have a tow service?**

If you need a tow, please call +8801701-224444. They'll put your car safely in our lot even if it's after hours. We'll let you know what it needs in a timely manner.

### **How much do repairs cost?**

Car repairs are different than, say, the price for cheeseburgers on a restaurant menu. The price of a repair involves many variables and depends on what your car needs. That's why we typically only give a price range over the phone. Once we've seen your car and made a diagnosis, we'll provide you with a detailed estimate.

### **How much for an oil change?**

At Actual. We always use the oil and filter specified by the manufacturer for your car.

### **Does my car need more than an oil change?**

Getting an oil change without an inspection is like washing the dishes but not the glasses. An oil change is only one part of proper scheduled maintenance and periodic service. According to our Inspection includes an oil and filter change according to manufacturer's specifications, plus a thorough inspection of your car from top to bottom. It gives you a complete picture of your car's condition at time of service. Most importantly, it helps us identify trouble before it causes you headaches later. To avoid unhappy surprises, follow your owner's manual's advice on scheduled maintenance and have your oil changed as part of our Inspection system.

### **My car's new and still under warranty. Can you service it?**

Yes! We can do routine, factory-recommended service and maintenance including oil changes, service lights, tires and more. If we find something covered by warranty or manufacturer's recall, we'll alert you so you can get it repaired by the dealer.

### **I bought an extended warranty. Can you do the work?**

Yes! Depending on the terms, we can do most service or repairs covered by the extended warranty you bought at your automotive dealer for your pre-owned or used vehicle.





## Helpful Question & Answers To Keep You In The Know

### **Is having my car scanned at the auto parts store good enough?**

Here's the problem with generic scanners - they don't tell you as much as you might think. They only scan the engine and transmission and don't cover other critical systems. They don't actually report all the "fault codes" set by your car's computers. Most importantly, they may flag a problem but they don't say why. At multibrand workshop we use factory-recommended diagnostic scanners designed for your specific car. We go beyond reading numbers on a screen and focus our decades of experience on proper diagnosis. It's not just about replacing parts for us, it's about our problem.

### **What's the status of my repair?**

Share your email address and/or cell phone number with us and we'll send you a link to your repair order. It's quick, convenient and available when you are. Not only can you see what we're working on, we post helpful pictures in real time so you can see what we're finding.

### **My Check Engine light is on, can you do something?**

The Check Engine light tells you your car's sensors have noticed a problem. It means you should get your car checked. We've got the factory-recommended scanners to "read the codes" and reset the light. Best of all, we've got the know-how to advise you whether it's urgent or not and address the problem if it is.

### **Do you sell tires?**

No! But we can source it. We mount and balance tires. We do tire repairs. We'll swap your street tires for snows in the winter. We also do alignments and other tire and suspension maintenance and repair.

### **What's this TPMS light?**

The TPMS light, or Tire Pressure Monitor, typically alerts you when tire pressure is low. Let's check it for you and make sure there aren't other problems

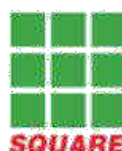
### **Do you do diesel emissions testing?**

Yes! Multibrand workshop is a licensed Diesel Emissions Testing Station for cars, excluding fulltime AWD. We do diesel emissions tests by appointment, so you don't have to wait around. Call +8801701-224444 for an appointment today.

## A Glimpse of customers we serve

Sustainable approach to service is one of the key aspects of multibrand WORKSHOP Ltd. so our client list has been ranging in different areas- government, semi-government, private, multinational, International organizations and entities. Here we list some of those who made us confident and celebrated:







# 「The multibrand **WORKSHOP**」



**HOSAF GROUP**



**GLOBE PHARMACEUTICALS LTD.**





### Auto-Parts Sourcing:











To support you with genuine factory made parts at right price at right time, we have overseas sourcing offices in many parts of the world. We procure genuine parts from Japan, UK, UAE, Malaysia, Germany, Singapore and Thailand through our internal sourcing team within short lead time by using DHL & Cargo.













### Machines & Equipment we have:











We have all sophisticated equipment covering all brands necessary for proper services to your vehicles-











S/N	Name of Equipments	Picture
1	LAND ROVER COMPUTER WITH SOFTWARE	
2	JAGUAR COMPUTER WITH SOFTWARE	
3	SCANNER AUTO LOGIC FOR EUROPEAN BRAND VEHICLE	

S/N	Name of Equipments	Picture
4	PORSCHE KAYON SOFTWARE WITH COMPUTER	
5	BMW COMPUTER WITH SOFTWARE	
6	MERCEDES-BENZ COMPUTER WITH SOFTWARE	
7	AUDI VAG SOFTWARE	
8	VOLKSWAGEN VAG SOFTWARE	
9	NISSAN SCANNER	
10	TOYOTA SCANNER	
11	HONDA COMPUTER WITH SOFTWARE	
12	HYUNDAI GDS SOFTWARE	
13	AUDIO AUTOLOGY SOFTWARE	






















S/N	Name of Equipments	Picture
14	LAUNCH X 431 V PLUS	
15	VEHICLE DIGNOSTIC SCANNER ( AUTEL )	
16	AUTO SCANNER WITH PRINTER V30	
17	TOYOTA KEY PROGRAMMER	
18	NISSAN KEY SOFTWARE	
19	AUTOMOTIVE EMISSION (Engine) ANALYZER	
20	AUTO PAINT BOOTH	
21	INJECTOR CLEANER & TESTER	
22	SPARK PLUG & CLEANER TESTER	
23	RADIATOR TESTER	

S/N	Name of Equipments	Picture
24	COMPRESSOR TESTER PATROL	
25	COMPRESSOR TESTER DIESEL	
26	HEAD LIGHT ALIGNMENT	
27	AUTO TRANSMISSION FLUSHER (ATF CHANGER)	
28	FUEL PUMP PRESSURE GAUGE	
29	ENGINE OIL CHANGER	
30	AUTO DENT MACHINE	
31	OSCILSCOPE MACHINE	
32	AC RECYCALING MACHINE	
33	TYRE CHANGER	

S/N	Name of Equipments	Picture
34	WHEEL ALIGNMENT L	
35	WHEEL BALANCING	
36	LIFT (FOUR POST)	
37	WASHING LIFT (8TON)	
38	TRANSMISSION OIL PRESSER TESTER	
39	COMPRESSION TESTER KIT ASSEY	
40	DIESEL ENGINE SETTING LOCKING KIT BMW	
41	ENGINE TIMMING TOOLS KIT AUDI	
42	BMW 3 TIMMING TOOLS	
43	RANGE ROVER FREELANDER TD4 TIMMING TOOLS	



S/N	Name of Equipments	Picture
44	BATTERY LOAD TESTER	
45	HYDRAULIC ENGINE HOIST	
46	FORD & MAZDA DEALER LEVEL DIAGNOSIS TOOLS	
47	VOLVO VIDA DEALER LEVEL DIAGNOSIS TOOLS	
48	ELITE -V30 DIAGNOSIS TOOLS	
49	AUTEL DIAGNOSTIC TOOLS	
50	KEY COPYING MACHINE	
51	BENTLEY SCANNER	
52	KEY PROGRAMMER	
53	SD KEY PROGRAMMER	

S/N	Name of Equipments	Picture
54	CLUB CAR OBD SCANNER TOOLS	
55	VOX WAGON & AUDI OBD SCANNER TOOLS	
56	LUNCH DIAGNOSIS TOOLS	
57	VIDEOSCOPE LAUNCH	
58	ENGINE OIL GRAVITY TESTER	
59	AGM=II MONGOOSE DIAGNOSIS	
60	PPN PIWIS TESTER (PORSCHE)	
61	ENGINE WHIST	
62	OSCILLOSCOPE	
63	HEADLIGHT ADJUSTER	

## The multibrand **WORKSHOP**



### Quality control system

We do conduct a three-stage inspection process. The respective team leader ensures quality of the services. Once he is satisfied with the service quality, he handover the vehicle to the QAD (Quality Assurance Department). The QAD in-charge verifies and suggests if any modification or addition is needed. Finally QC (Quality Controller) after check and recheck clears the final delivery of your vehicle.

An expert team of professional engineers and technicians are responsible to assure quality of repair and maintenance services. We are using various test methods, processes and facilities. Auto logical detector has made our servicing facilities more accurate and minimized the possibility of human errors. multibrand WORKSHOP Ltd. maintains a documented quality control system which is designed and being implemented to fulfill the requirements of your vehicle in the future.

### Training for you and your driver

It is no more an intellectual approach but useful for you and your driver to understand your car's behavior and operating procedures. We can arrange corporate training program for you and your drivers once we have booking from you. This training will provide you better understanding how you will maintain and operate your beloved car and support it lives long.







**multibrand GROUP**  
Serving People....



**THANK YOU**  
For Being With Us



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